



BIDS AND AWARDS COMMITTEE

SUPPLEMENTAL BID BULLETIN NO. 1

**Procurement of Primary and Secondary Dedicated
Internet Services for the Insurance Commission
(Project Reference No. 2024-05-124 and 125)**

This Supplemental Bid Bulletin No. 1, dated 29 July 2024, is being issued to clarify, modify, or amend items in the Bidding Document.

The following items in the Bidding Document for the **Procurement of Primary and Secondary Dedicated Internet Services for the Insurance Commission** dated 12 July 2024 are hereby revised/amended:

1. Amendment of **Section VII (Technical Specifications), Item 4 Specifications.**

FROM:

LOT 1: PRIMARY INTERNET SERVICE

Service Provider Requirements

- The service provider should have at least Three (3) Cable Landing Stations
 - Service provider must have at least three (2) Cable Landing Stations in the Luzon, Philippines transiting outside the Philippines for diversity and redundancy
 - Service provider must have at least one (1) Cable Landing Stations in the Mindanao, Philippines transiting outside the Philippines for diversity and redundancy

LOT 2: SECONDARY INTERNET SERVICE

Dedicated Internet Services

- Dedicated internet access service connection via Fiber Optic Cable Leased Line to be provided by a duly established ISP or a Telecommunications Company
 - With Committed Information Rate (CIR) bandwidth of **300Mbps**
 - With less than 250ms latency
 - With less than 1% packet loss (average over 1000ping) at any given point in time
 - Must provide at least **99.8%** guaranteed network reliability/uptime/availability per month, with a monthly downtime cap of 86.4 minutes

$$\text{Monthly Downtime} = \text{Minutes/Month} * (1 - \text{Availability})$$

$$\begin{aligned}
&= 30 \text{ Days/Month} * 24 \text{ Hours/Day} * 60 \\
&\text{Minutes/Hour} * (1 - 0.998) \\
&= 86.4 \text{ Minutes}
\end{aligned}$$

Service Provider Requirements

- The service provider should have at least **Three (3)** Cable Landing Stations
 - Service provider must have at least **three (2)** Cable Landing Stations in the Luzon, Philippines transiting outside the Philippines for diversity and redundancy
 - Service provider must have at least one (1) Cable Landing Stations in the Mindanao, Philippines transiting outside the Philippines for diversity and redundancy

TO:

LOT 1: PRIMARY INTERNET SERVICE

Service Provider Requirements

- The service provider should have at least **Three (3)** Cable Landing Stations
 - Service provider must have at least **two (2)** Cable Landing Stations in the Luzon, Philippines transiting outside the Philippines for diversity and redundancy
 - Service provider must have at least one (1) Cable Landing Stations in the Mindanao, Philippines transiting outside the Philippines for diversity and redundancy

LOT 2: SECONDARY INTERNET SERVICE

Dedicated Internet Services

- Dedicated internet access service connection via Fiber Optic Cable Leased Line to be provided by a duly established ISP or a Telecommunications Company
 - With Committed Information Rate (CIR) bandwidth of **300Mbps**
 - With less than 250ms latency
 - With less than 1% packet loss (average over 1000ping) at any given point in time
 - Must provide at least **99.7%** guaranteed network reliability/uptime/availability per month, with a monthly downtime cap of 86.4 minutes

$$\begin{aligned}
\text{Monthly Downtime} &= \text{Minutes/Month} * (1 - \text{Availability}) \\
&= 30 \text{ Days/Month} * 24 \text{ Hours/Day} * 60 \\
&\text{Minutes/Hour} * (1 - 0.997) \\
&= 129.6 \text{ Minutes}
\end{aligned}$$

Service Provider Requirements

- The service provider should have at least **Two (2)** Cable Landing Stations

- Service provider must have at least **one (1)** Cable Landing Stations in the Luzon, Philippines transiting outside the Philippines for diversity and redundancy
- Service provider must have at least one (1) Cable Landing Stations in the Mindanao, Philippines transiting outside the Philippines for diversity and redundancy

This Supplemental Bid Bulletin No. 1 shall form part of the Bid Documents. Any provisions in the Bid Documents inconsistent herewith are hereby amended, modified, and superseded accordingly.

For the information and guidance of all concerned.

Issued this 29 July 2024 in the City of Manila.



MR. ARTURO S. TRINIDAD II
BAC Chairperson
Bids and Awards Committee

Supplemental Bid Bulletin No. 1 for the ***Procurement of Primary and Secondary Dedicated Internet Services for the Insurance Commission (Project Reference Nos. 2024-05-124 and 125)*** dated 29 July 2024 consisting of four (4) pages.

Received by:

Name of the Bidder/Company: _____

Name of Authorized Representative/s: _____

Signature/s: _____